

# Conference and Events News

Happy New Year from the Conference and Events team!

Before looking ahead to 2018, we have taken the opportunity to reflect on the accomplishments of the past year, which includes lots of great feedback from our customers about the staff, facilities and food provided at their event, a positive response to the launch of the new Conference and Events website, and a contribution of almost £5,000 to BigChange MCR.

If you want to find out more about how to organise a conference at Manchester Met or how to attract a conference to the University then please do not hesitate to get in touch.

Janet Scull  
Head of Conference Services

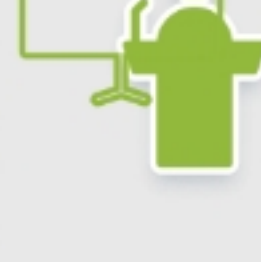
## IN NUMBERS



Managed  
**870**  
enquiries



Welcomed over  
**7,400** visitors

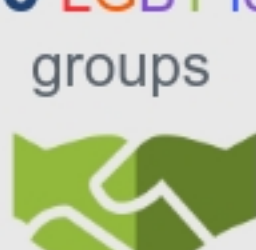


Delivered **39**  
conferences

Delivered **72**  
events across the  
university



Engaged with **50**  
external organisations  
and **20** **LGBT** leisure  
groups



Provided delegate  
registration for  
**23** academic events



## CONFERENCE ACTIVITY 2017

A snapshot of the events that took place across the Manchester campus

**Cooperative Education  
Conference and Research  
Conference**

**International AR VR  
Conference**

**Institute of Place Management  
4th International Biennial  
Conference**

**International School  
Psychology Association  
Annual Conference**

**Researching, Advancing &  
Inspiring Student  
Engagement 2017 Conference**

**Tissue Cell and Engineering  
Society Annual Conference**

**17th International  
Biodeterioration and  
Biodegradation Symposium**

**Summer Institute in  
Qualitative Research**

**AGCAS Research  
Conference**

**Kings Fund Conference**

**Association of Landscape  
Ecology UK Conference**

**Playful Learning**



## NEW FOR 2017

### Big Change MCR

From June 2017, we pledged to donate **£1** from every conference day delegate rate.

Our direct contributions help to support people who are homeless to move away from the streets.



### New Website

The Conference and Events website was relaunched at the beginning of the year. The website is more user-friendly and now includes floorplans, access guides and a video, which brings the facilities and staff to life. The staff intranet located on the website also provides some useful tips for academic conference organisers.

Explore the website and let us know your thoughts.

### SOCIAL MEDIA



### AWARDS

Finalists for the Conference News  
**Academic Venue Award** for  
**Best Customer Service**



## What Our Customers Say

#### Researching, Advancing & Inspiring Student Engagement 2017 Conference

I would like to thank you and your team again for a fabulous conference - many delegates have complimented us on the smooth running of the conference and the delicious food.

Dr Claire Hamshire  
Faculty of Education



#### International School Psychology Association Annual Conference

On behalf of ISPA I would like to thank the Conference and Events team for organising such a successful conference. The Brooks building proved to be an ideal venue for such a large conference with outstanding facilities for presenters, excellent catering facilities and abundant areas for informal meetings and social get togethers.

Prof Peter Farrell  
Local Organising Committee,  
Chair of Scientific Committee, ISPA

#### Playful Learning 2017

... an invaluable member of the conference team, providing a high level of service throughout the conference planning process and during the event itself. We have also been extremely impressed with the input from Manchester Met's catering team.

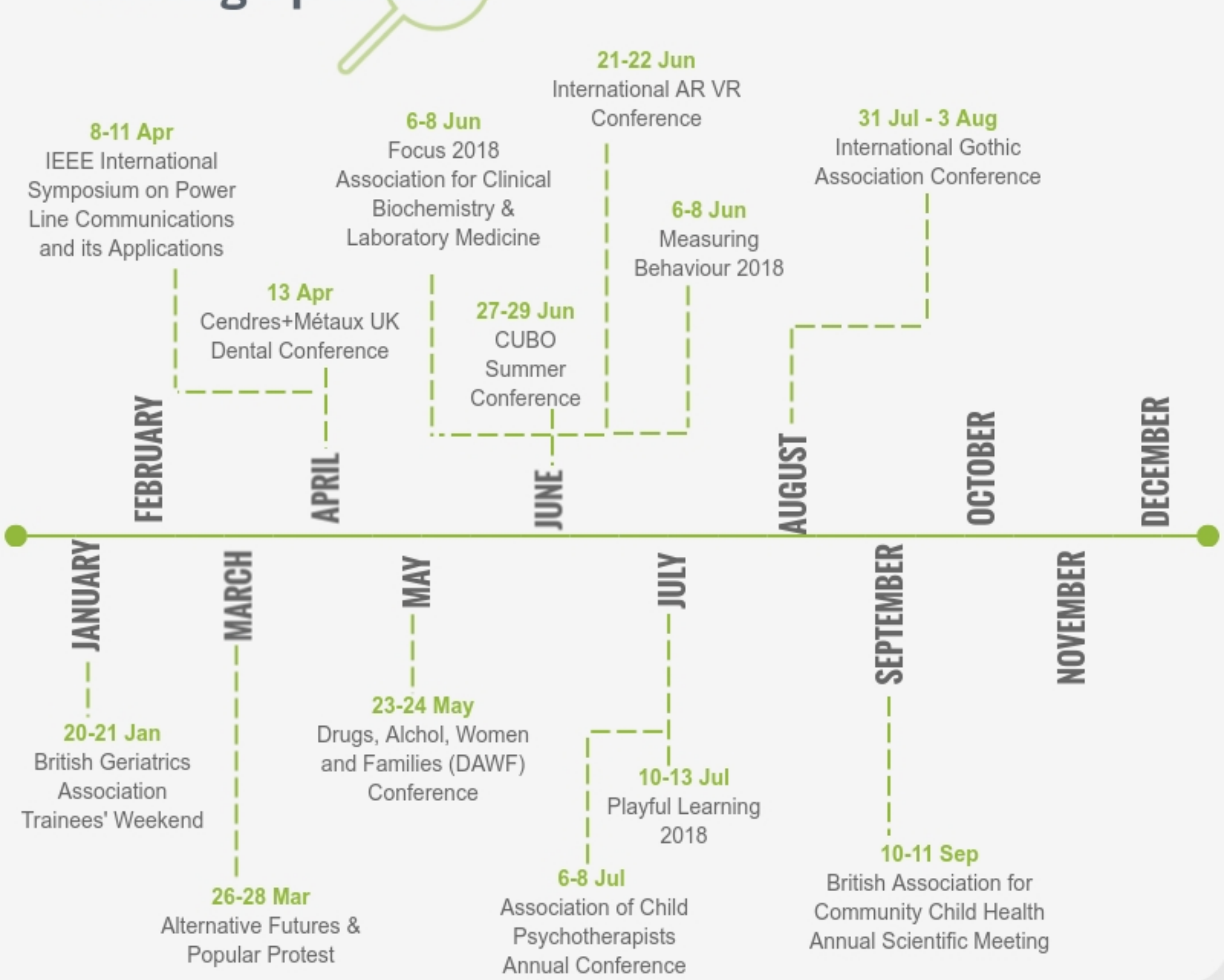
Prof Nicola Whitton  
Education and Social Research Institute  
Co-Chair of Playful Learning

#### AGCAS Employer Engagement Conference

Very helpful, friendly and accommodating. Nothing was too much trouble and very well organised.

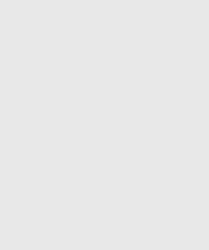
Maira Dodd  
AGCAS

## Coming Up in 2018



## Raising Our Profile

In 2018, the team will continue to represent the University at exhibitions and other networking events to meet and engage with current and prospective customers.



For more information about how we can work with you, please contact the team

0161 247 1565 | venues@mmu.ac.uk | www.mmu.ac.uk/venues | @MMUConference

